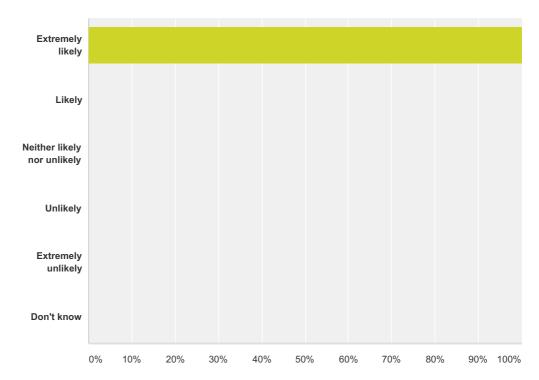
## Q1 How likely are you to recommend our GP practice to friends and family if the needed similar care or treatment?

Answered: 29 Skipped: 1



| Answer Choices              | Responses |
|-----------------------------|-----------|
| Extremely likely            | 100.00%   |
| Likely                      | 0.00%     |
| Neither likely nor unlikely | 0.00%     |
| Unlikely                    | 0.00%     |
| Extremely unlikely          | 0.00%     |
| Don't know                  | 0.00%     |
| Total                       | 29        |

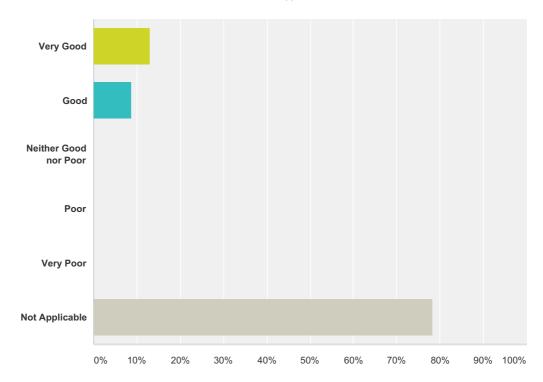
Due to the nature of our survey programme we are unable to show comments. We would like to thank all participants in our survey.

## Q2 If we could change one thing about your care or treatment to imporve your experience what would it be?

Answered: 22 Skipped: 8

# Q3 If you have contacted the out of hours service within the last 12 months when the practice was closed, how would you rate your experience?

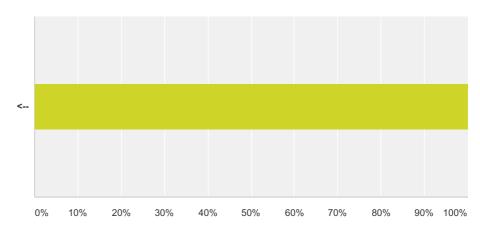




| Answer Choices        | Responses        |
|-----------------------|------------------|
| Very Good             | <b>13.04%</b> 3  |
| Good                  | 8.70%            |
| Neither Good nor Poor | 0.00%            |
| Poor                  | 0.00%            |
| Very Poor             | 0.00%            |
| Not Applicable        | <b>78.26%</b> 18 |
| Total                 | 23               |

### Q4 Please tick this box if you do NOT wish your comments to be made public

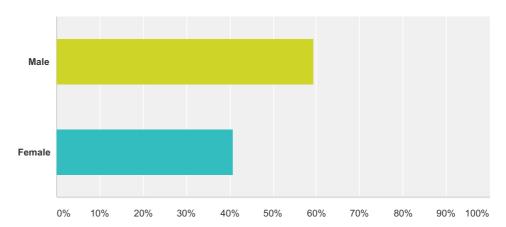




| Answer Choices | Responses |
|----------------|-----------|
| <              | 100.00% 4 |
| Total          | 4         |

#### Q5 Are you?

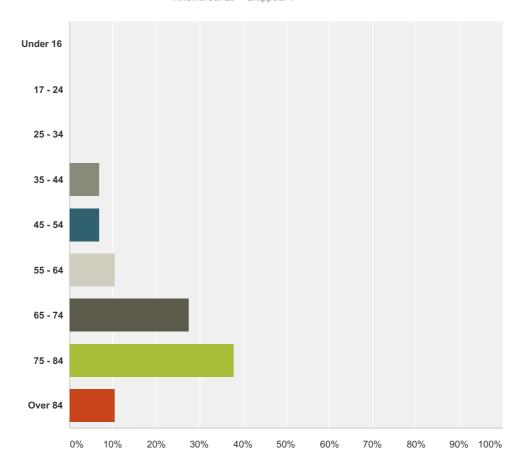
Answered: 27 Skipped: 3



| Answer Choices | Responses |    |
|----------------|-----------|----|
| Male           | 59.26%    | 16 |
| Female         | 40.74%    | 11 |
| Total          |           | 27 |

Q6 Age

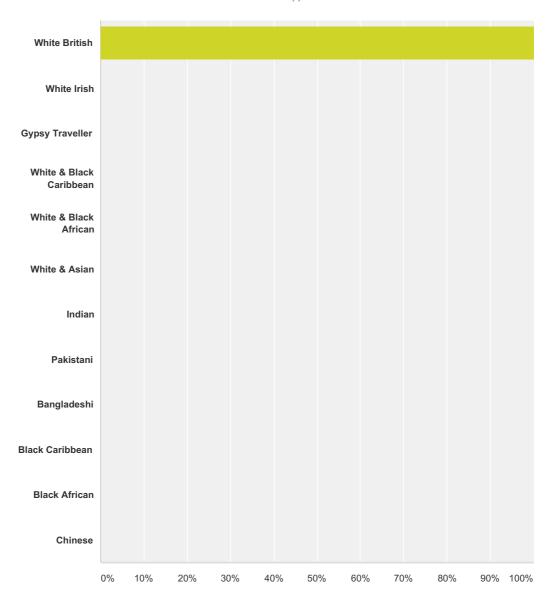
Answered: 29 Skipped: 1



| Answer Choices | Responses         |
|----------------|-------------------|
| Under 16       | 0.00%             |
| 17 - 24        | 0.00%             |
| 25 - 34        | 0.00%             |
| 35 - 44        | 6.90%             |
| 45 - 54        | 6.90%             |
| 55 - 64        | <b>10.34%</b> 3   |
| 65 - 74        | <b>27.59%</b> 8   |
| 75 - 84        | <b>37.93</b> % 11 |
| Over 84        | <b>10.34%</b> 3   |
| Total          | 29                |

#### **Q7 Ethnicity**

Answered: 29 Skipped: 1



| swer Choices            | Responses |    |
|-------------------------|-----------|----|
| White British           | 100.00%   | 29 |
| White Irish             | 0.00%     | 0  |
| Gypsy Traveller         | 0.00%     | 0  |
| White & Black Caribbean | 0.00%     | 0  |
| White & Black African   | 0.00%     | 0  |
| White & Asian           | 0.00%     | 0  |
| Indian                  | 0.00%     | 0  |
| Pakistani               | 0.00%     | 0  |
| Bangladeshi             | 0.00%     | 0  |
| Black Caribbean         | 0.00%     | (  |
|                         |           |    |

#### Friends and Family Test (FTT) (September 2016)

#### SurveyMonkey

| Total         | 2     | 29 |
|---------------|-------|----|
| Chinese       | 0.00% | 0  |
| Black African | 0.00% | 0  |