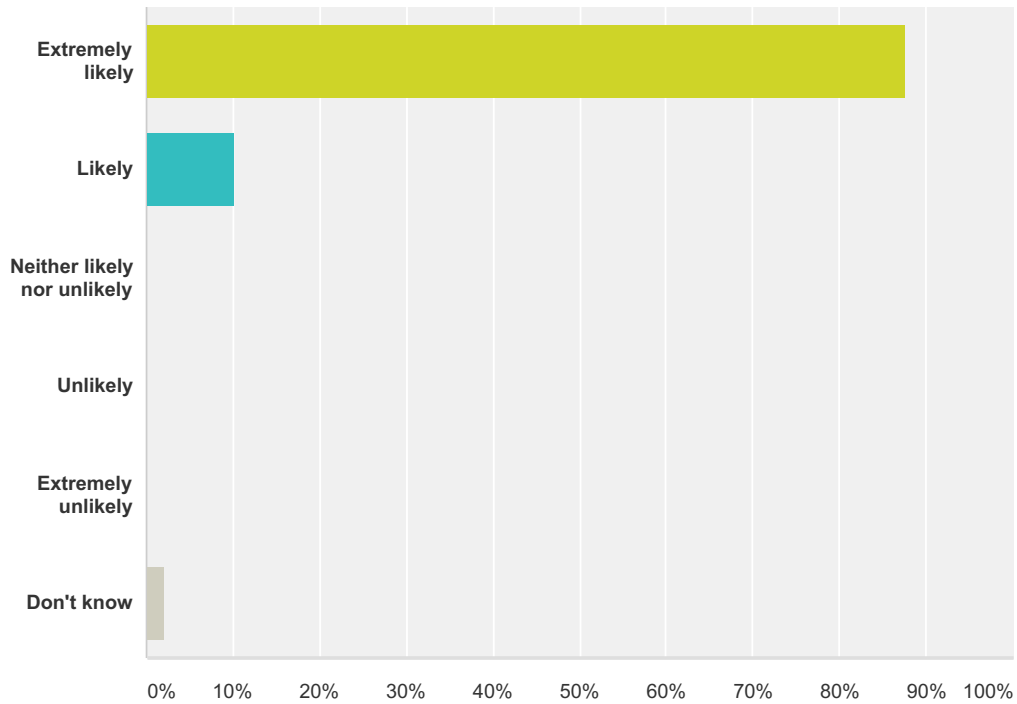


### Q1 How likely are you to recommend our GP practice to friends and family if the needed similar care or treatment?

Answered: 49 Skipped: 0



Answer Choices	Responses
Extremely likely	87.76% 43
Likely	10.20% 5
Neither likely nor unlikely	0.00% 0
Unlikely	0.00% 0
Extremely unlikely	0.00% 0
Don't know	2.04% 1
<b>Total</b>	<b>49</b>

Due to the nature of our survey system we are unable to show individual comments this month, the majority of comments were good, but there were some comments regarding the waiting time in reception to see a clinician. The clinicians can run over when seeing patients, and the reception staff will inform patients if a clinician is running late. If you do feel as though you have been waiting for a long time please check with the receptionist.

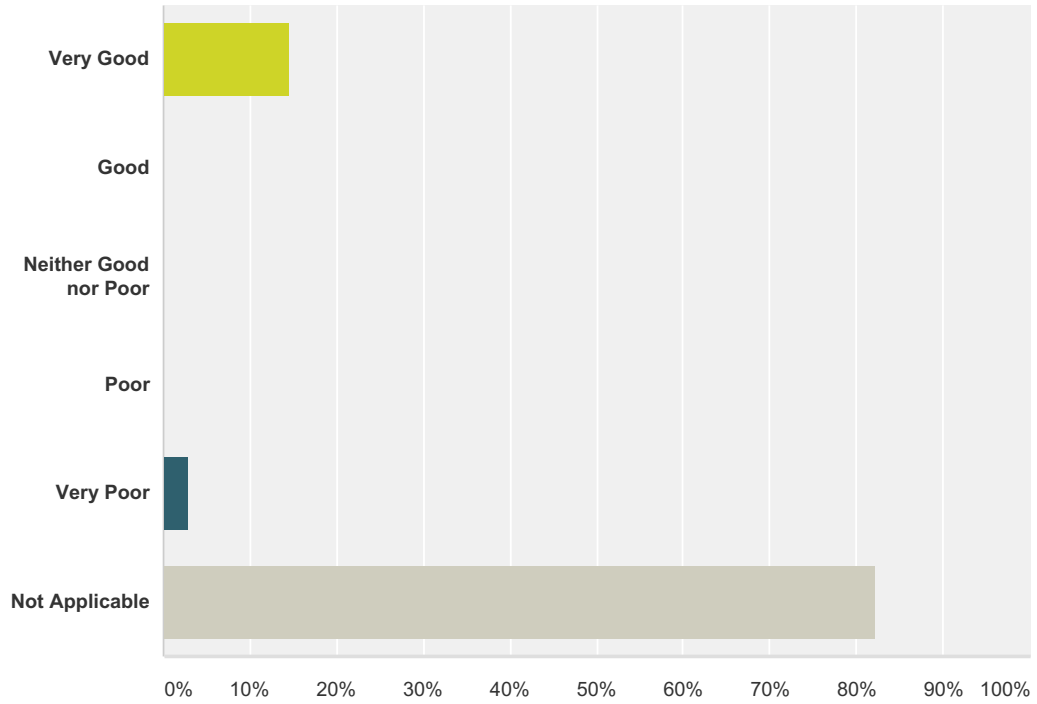
We also had comments regarding appointment availability, we are currently in the process of looking at access to appointments and are trying new systems to help address the problem.

**Q2 If we could change one thing about your care or treatment to improve your experience what would it be?**

Answered: 29 Skipped: 20

**Q3 If you have contacted the out of hours service within the last 12 months when the practice was closed, how would you rate your experience?**

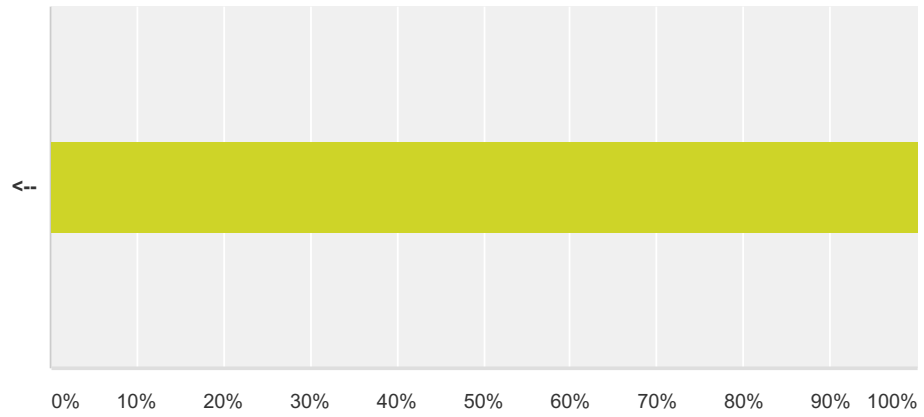
Answered: 34 Skipped: 15



Answer Choices	Responses
Very Good	14.71% 5
Good	0.00% 0
Neither Good nor Poor	0.00% 0
Poor	0.00% 0
Very Poor	2.94% 1
Not Applicable	82.35% 28
<b>Total</b>	<b>34</b>

**Q4 Please tick this box if you do NOT wish your comments to be made public**

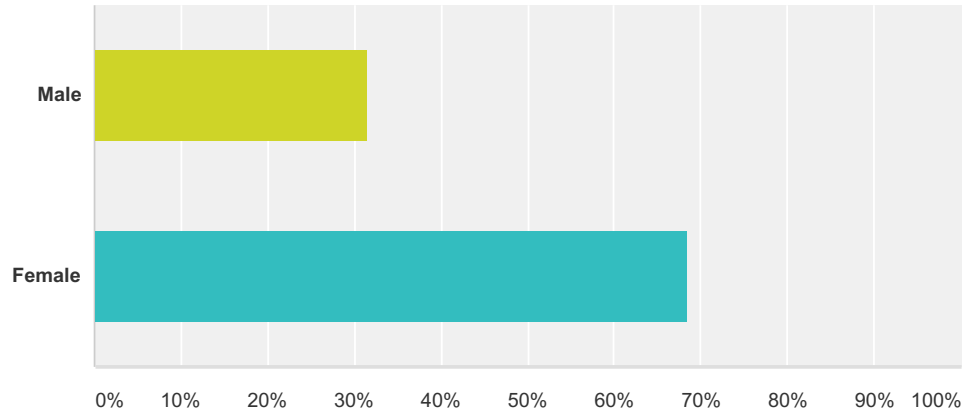
Answered: 4 Skipped: 45



Answer Choices	Responses
<--	100.00% 4
<b>Total</b>	<b>4</b>

### Q5 Are you?

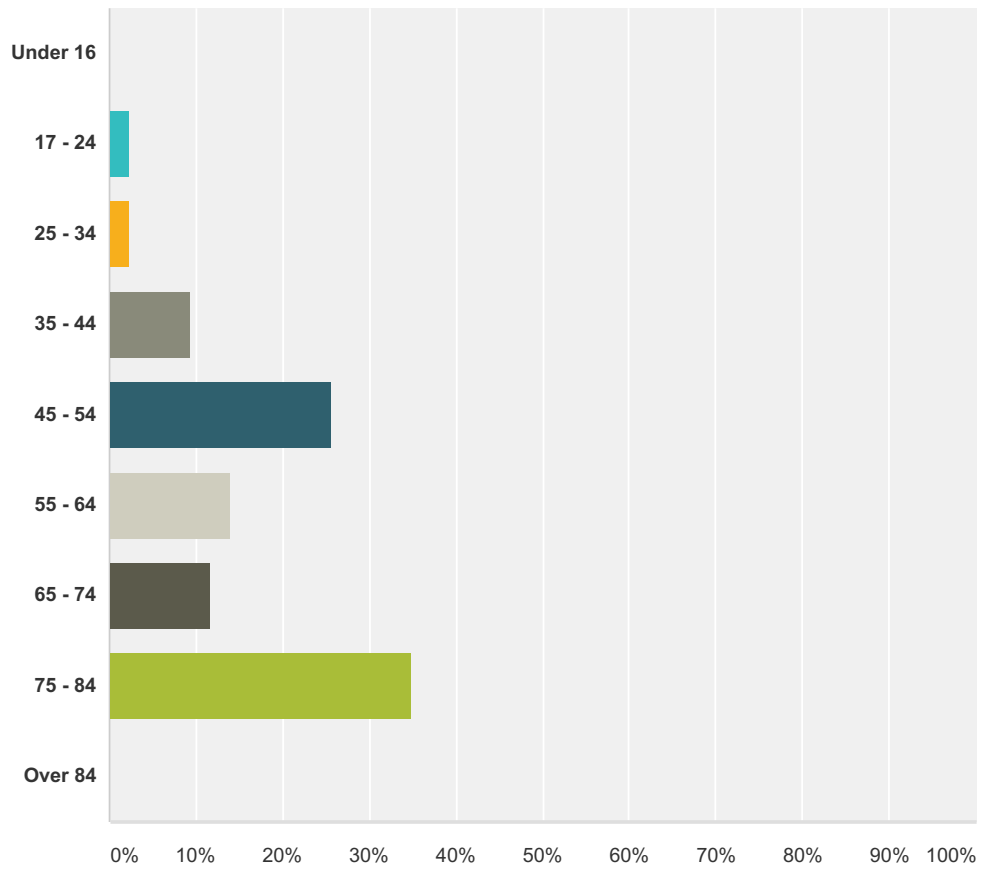
Answered: 35 Skipped: 14



Answer Choices	Responses
Male	31.43% 11
Female	68.57% 24
<b>Total</b>	<b>35</b>

### Q6 Age

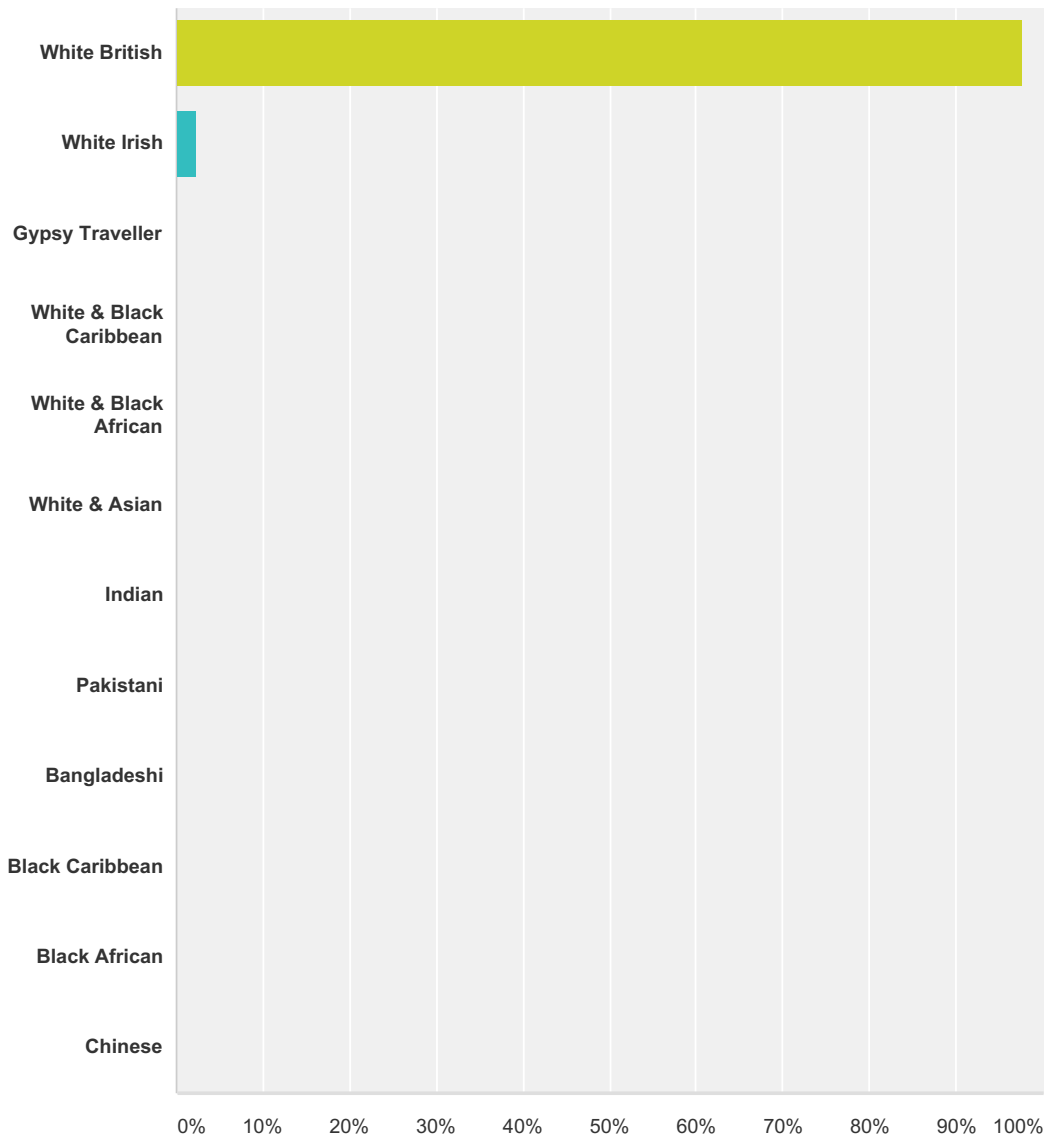
Answered: 43 Skipped: 6



Answer Choices	Responses
Under 16	0.00% 0
17 - 24	2.33% 1
25 - 34	2.33% 1
35 - 44	9.30% 4
45 - 54	25.58% 11
55 - 64	13.95% 6
65 - 74	11.63% 5
75 - 84	34.88% 15
Over 84	0.00% 0
<b>Total</b>	<b>43</b>

### Q7 Ethnicity

Answered: 44 Skipped: 5



Answer Choices	Responses
White British	97.73% 43
White Irish	2.27% 1
Gypsy Traveller	0.00% 0
White & Black Caribbean	0.00% 0
White & Black African	0.00% 0
White & Asian	0.00% 0
Indian	0.00% 0
Pakistani	0.00% 0
Bangladeshi	0.00% 0
Black Caribbean	0.00% 0

Black African	0.00%	0
Chinese	0.00%	0
<b>Total</b>		<b>44</b>